

June 2026
YQ2-260003

Sales Department
Quality Assurance Department

Notice of Support Termination for DB800/DB830 series
Running on Windows XP

We would like to express our sincere appreciation for your continued use of our die bonding equipment.

As previously announced, the software update for new feature additions for the equipment running on Windows XP ended in 2025. Since then, we have continued to provide bug fix support; under the version name of Ver.01.212/XX.

This time, we regret to inform you that we have now decided to discontinue bug fixing support as well. However, by upgrading the equipment OS to Windows 10, further software upgrades will remain available. This OS upgrading requires purchase of not only software(OS) but also hardware.

1. Applicable Products

DB800/DB830 series equipped with Windows XP

2. End of Maintenance Support (Bug Fixing) Date

December 31, 2026

We sincerely appreciate your long-standing use of our DB series equipment.

We look forward to your continued support and business in the future.

Sincerely yours,