

June 2026  
YQ2-260004

Sales Department  
Quality Assurance Department

## Notice of Support Termination for Die Bonder Running on Windows 7

We would like to express our sincere appreciation for your continued use of our die bonding equipment.

Microsoft ended its support for Windows 7 in July 2025.

Two years have passed since then, and it has become increasingly difficult for us to provide stable and sustainable maintenance support for equipment running on Windows 7. Therefore, we regret to inform you that we have decided to terminate the support as outlined below. Furthermore, software updates for this equipment will be ended after the software version scheduled for release in June 2027. However, by upgrading the equipment OS to Windows 10, further software updates will remain available. This OS upgrade requires the purchase of not only the software (OS) but also hardware.

### 1. Applicable Products

DB800 series, DD series, and DS series equipped with Windows 7

Models: DB830plus+, DB830plus+D, DB830plusH, DB850H, DB820, DD100, DS100

### 2. End of Maintenance Support (Bug Fixing) date

June 30, 2027

Should you have any questions or if you require support regarding Windows PC or OS version upgrades, please do not hesitate to contact our customer support desk.

We sincerely appreciate your long-standing use of our products.

We look forward to your continued support and business in the future.

Sincerely yours,