

July 10. 2025

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YQ2-250001-01

Sales Department

Quality Assurance Department

Notice of End of Support for Flexible Die Bonder DB800HS/HSD

We would like to express our sincere appreciation for your continued use of our die bonding equipment.

Since the first DB800HS/HSD was released to the market in 2010, it has been used by a very large number of customers. As fifteen years have passed, it has become difficult to obtain maintenance parts due to the discontinuation of production by the manufacturer, especially key components, such as motor drivers and system controllers.

As such, it is with deepest regret we inform you that we will no longer support for DB800HS/HSD as of the end of September 2025, except for below 3 items.

1. Machine Control unit/module

Support will be continued as long as the parts are available.

2. Mechanical Parts

Support for mechanical parts will continue; however, it may be discontinued if the required parts become unavailable, depending on the manufacturer's production status.

3. Software Update

For equipment running Windows XP, support will end in December 2026. For further details, please refer to YQ2-260003.

For equipment running Windows 7, support will end in June 2027. For further details, please refer to YQ2-260004.

We sincerely appreciate your long-standing use of our products.

We look forward to your continued support and business in the future.

Sincerely yours,